

Werner's Elite Auto

Free Two-Year Tire Road Hazard Protection Program

1. Definitions and Program Scope

Term	Definition
We, Us, Our	Refers to Werner's Elite Auto .
You, Your	Refers to the original purchaser and owner of the Covered Tire(s) and Covered Vehicle.
Covered Tire(s)	New passenger or light truck tires listed on the original purchase invoice from Us.
Covered Vehicle	The vehicle identified on the original invoice on which the Covered Tire(s) were installed by Us.
Coverage Period	24 months from the date of purchase, or until any part of the tire tread is worn to 5/32" or less , whichever occurs first.
Road Hazard Damage	Damage (puncture, bruise, impact) incurred by a Covered Tire while driving on maintained roads (e.g., from nails, glass, potholes).
Unserviceable	A Covered Tire that is unsafe or cannot be safely repaired per industry standards.
Off-Road Use	Driving on any surface that is not maintained by a public or private authority.

2. Program Coverage and Benefits

The Program is provided to **You** free of charge upon purchase of **4 Covered Tire(s) and an alignment**. It is non-renewable and has no independent cash value.

2.1. Benefit Determination

When a Covered Tire sustains Road Hazard Damage during the Coverage Period:

1. **Repair Mandate:** If the tire can be safely repaired per industry standards, the repair cost will be covered up to **\$25.00** per occurrence.
2. **Replacement (Prorated):** If the tire is deemed Unserviceable, the replacement credit will be prorated based on the remaining usable tread depth at the time of the claim.
 - o **Calculation:** The credit towards the replacement tire equals the original purchase price multiplied by the percentage of remaining usable tread.
 - o The maximum credit provided shall not exceed the original purchase price of the Covered Tire.

2.2. Excluded Costs (Your Responsibility)

You are responsible for all costs other than the authorized repair or replacement credit. This includes, but is not limited to, mounting, balancing, valve stem, disposal fees, and all applicable taxes.

3. Mandatory Customer Requirements

Your coverage under this Program is strictly conditional upon meeting the following requirements:

3.1. Documentation

You must provide the original purchase invoice for the Covered Tire(s) to submit any claim. We reserve the right to deny any claim if You are unable to provide this invoice.

3.2. Required Maintenance

You must ensure the Covered Tires are rotated at least every 10,000 miles. You must retain and present valid, dated service receipts or repair orders from a licensed facility as proof of these rotations. Failure to provide this documentation will immediately void all coverage.

3.3. Non-Transferability

The Program benefits are non-transferable. You may not transfer the benefits to any other tire(s), vehicle(s), or to any subsequent owner of the Covered Vehicle or Covered Tire(s). Any transfer of ownership of the Covered Vehicle or Covered Tire(s) automatically terminates the Coverage Period.

4. General Exclusions and Limitations

This Program does not cover damage or expenses resulting from:

1. **Worn Out Tread:** Any tire with a tread depth of 5/32" or less.
2. **Improper Use: Off-Road Use,** racing, vandalism, accident, fire, theft, or damage due to misuse or neglect (e.g., improper inflation, overloading, or mechanical failure of the Covered Vehicle).
3. **Commercial Use:** Tires used for competitive driving or any commercial application (e.g., taxi, fleet, livery service).
4. **Unauthorized Service:** Repairs or replacements made without prior authorization from Us, unless required for immediate safety.
5. **Consequential Damages:** Loss of time, inconvenience, loss of vehicle use, or other incidental damages.

5. Claim Authorization and Fraud

5.1. Right to Inspect:

We reserve the right to inspect any Covered Tire(s) prior to authorization, replacement, or disposal. If replacement is authorized, the damaged tire must be surrendered to Us.

5.2. Fraudulent Acts:

There is no coverage for any loss in which You, or anyone acting on Your behalf, commit any fraudulent act, or falsely swear with regard to any fact or circumstance of any loss or claim. We reserve the right to deny any claim submitted with false or misleading information.

5.3. Entire Agreement:

No oral representations or statements may be relied upon by You. The terms and conditions contained herein represent the entire agreement between the parties hereto.

Any additional questions, please contact us at 515-259-0122.